

QUALITY AND ENVIRONMENTAL POLICY

MC-LATRA Ltd.

Quality & Environmental Policy of MC-Latra company is primarily aimed at gaining customer trust, furthermore the trust of other interested parties (owners, external providers, employees, statutory and regulatory bodies, society), which is accomplished by meeting their requirements, needs and expectations through basic principles of quality policy, as well as by meeting compliance obligations through environmental aspects.

Quality and responsible environmental behaviour represent our obligations and the foundation of our entrepreneurial culture. We always support this attitude in our business policy. Our objective is to ensure the long-term trust and satisfaction of our business partners and the community. We provide the established strategic objectives in accordance with the requirements of SRPS ISO 9001:2015 and ISO SRPS 14001:2015 standards, with the continual improvement of the Integrated quality, environmental and occupational health and safety management system (IMS).

Commitment to quality and advancement of environmental performances within our activities, the way of thinking and behaviour has the purpose of achieving objectives in the direction of:

- Constantly meeting the market demands and expectations of our customers
- Quality improvement and increase in range of products that are purchased, then sold
- Advancement in supply programs of goods and services
- Retain of the present market and conquest of new markets
- High competence and awareness of employees along with continuous professional improvement
- Contribution to environmental protection by safe management of products and services of MC-Latra Ltd.
- Responsible waste and commercial waste recycling management
- Profit increase through the increase of the quality level of products and services, thus reducing the cost of business, as well as the advancement of environmental performances.

Each of our associates is committed, concerning the quality and environmental policy of our company, to carrying out its activities in a qualified manner to the satisfaction of customers and all interested parties, with the responsibility awareness.

With the Quality and Environmental Policy, our business leadership commits itself and its associates to meet the quality requirements and environmental intended outcomes primarily established by our customers, as well as through regulations, social norms and our internal criteria and principles.

By implementig the Quality and Environmental Policy we provide presence, competitiveness and market recognition. With these established objectives, the policy will be continually reviewed and adjusted and as such communicated to all employees and be accessible to all interested parties.

In Belgrade, June 01, 2019

General Manager: Jasmina Milić
Assistant General Manager: Branka Čučak